

# Cuyahoga County Storm Water Environmental & Emergency Contacts

# Cuyahoga County Storm Water Environmental & Emergency Contacts

Cuyahoga Soil and Water Conservation District  
 6100 West Canal Road  
 Valley View, Ohio 44125

Leading Conservation since 1949!

**Remember:  
 Only rain down  
 the storm drain!**

**This brochure assists cities with implementation of storm water management plans.**

Nonprofit Org.  
 US Postage  
 PAID  
 Cleveland, OH  
 Permit No. 3666

**COMPLIANCE ASSISTANCE:**

*(environmental regulation)*  
 Ohio EPA .....614-644-3469  
 Compliance Assistance & Pollution Prevention  
[www.epa.state.oh.us/ocapp](http://www.epa.state.oh.us/ocapp)

**DAM SAFETY:**

Dam obstruction by objects such as fallen trees, structural damage or leakage. This applies to a dam only if it stores 50 acre-feet of water or the dam height is 25 feet or more. Otherwise contact your municipal engineer.

Ohio Dept. of Natural Resources...614-265-6731  
 Div. of Dam Safety 24-Hr Hotline...614-799-9538

**DRINKING WATER CONCERNS & QUESTIONS:**

Foul odors, tastes, discoloration or suspended solids in the tap water from your home.

Board of Health .....216-201-2000

City of Cleveland .....216-664-3160  
 Division of Water, Hydraulics Department

Ohio EPA, NE District Office.....330-963-1173

**EMERGENCIES & EMERGENCY PLANNING:**

Hazardous chemical incident, terrorist attack, evacuation procedures, tornados, floods, mass casualty coordination, family preparedness.

County Emergency Management...216-443-5700

**EMERGENCY WATERSHED PROTECTION PROGRAM:**

Emergency measures including purchasing of flood plain easements, run-off retardation and soil erosion prevention to relieve hazards.  
[www.nrcs.usda.gov/programs/ewp](http://www.nrcs.usda.gov/programs/ewp)  
 Natural Resources Conservation Services  
 Cleveland Field Office.....216-524-6580, ext 11

**FISH KILLS:**

A strong decaying odor or dead animals & fish afloat on the shoreline or stream banks.

Ohio Dept. Natural Resources .....330-644-2293  
 Division of Wildlife

Ohio EPA –24 Hour Hotline.....800-282-9378  
 Division of Emergency & Remedial Response

**FLOOD INSURANCE:**

Flood plain maps, insurance rate maps, areas of risk.

Federal Emergency Management Agency  
 Region 5 Office .....312-408-5500

FEMA Map Assistance Center.....877-336-2627  
[www.fema.gov/plan/prevent/fhm/fmc\\_main.shtm](http://www.fema.gov/plan/prevent/fhm/fmc_main.shtm)

Soil & Water Conservation District .....216-524-6580

**REPORTING OF SPILLS & EMERGENCIES:**

Local Fire Department .....911  
 Ohio EPA –24 Hour Hotline.....800-282-9378  
 Division of Emergency & Remedial Response  
 Emergency Communication System  
 (Industrial or Trucking Spills).....216-771-1365

Coastguard National Response Center  
 24-Hr. Hotline .....800-424-8802  
 (Oil and/or Chemical Spills)

**HAZARDOUS WASTE PROPER DISPOSAL:**

Clean Harbors Env. Services .... 216-429-2401  
 Hazardous Waste Disposal  
 Cuyahoga Solid Waste District... 216-443-3749

**RECYCLING:**

Cuyahoga Solid Waste District... 216-443-3749

# Cuyahoga County Storm Water Environmental & Emergency Contacts

## HAZARDOUS OR UNSAFE MATERIALS:

Any material that poses a threat to human health and/or the environment.

## GENERAL INFORMATION:

Hazardous Materials Information Line

.....800-467-4922

US Consumer Products Safety Commission

.....800-638-2772

Natl. Highway & Traffic Safety Admin.

.....888-327-4236

US Coastguard.....800-368-5647

US Food & Drug Admin.....888-463-6332

Ohio Department of Health.....614-466-0061

*Asbestos and Radon*

Ohio Department of Health.....614-466-1450

Lead .....-or- 877-NOT-LEAD

Ohio Dept of Health website:

[www.odh.state.oh.us](http://www.odh.state.oh.us)

**ILLEGAL DUMPING:** Dumping of chemicals, or refuse into storm drains or water bodies.

Service Department .....Local City Hall

Board of Health .....216-201-2000

Ohio EPA -24 Hour Hotline.....800-282-9378

Division of Emergency & Remedial Response

## OIL AND GAS:

**Pollution from Oil and Gas Drilling/Wells, ensures protection of freshwater resources**

Ohio Department of Natural Resources

*Mineral Resources Management*

.....614-265-6633

## MOSQUITOS:

Standing water concerns, West Nile Virus or Encephalitis questions

Cuyahoga Cty. Board of Health . 216-201-2000

Board of Health website: ..... [www.ccbh.net](http://www.ccbh.net)

## INVASIVE AND TOXIC PLANTS:

Plant species that overgrow and adversely affect diversity, crop yields, or human health.

Ohio Dept. of Natural Resources (ODNR)

Div. of Natural Areas & Preserves ...614-265-6453

The Nature Conservancy OH Chapter..614-717-2770

## PESTICIDES:

Information on product recognition & management, safety information, health & environmental effects, clean-up and disposal procedures.

Natl. Pesticides Info. Center..... 800-858-7378

Solid Waste District ..... 216-443-3749

Ohio EPA - 24 Hour Hotline ..... 800-282-9378

*Division of Emergency & Remedial Response*

U.S. EPA.....800-424-9346

*Pesticides and RCRA Superfund Hotline*

## POLLUTION PREVENTION:

Including water rate reduction, green chemicals, green building, household waste and recycling

Ohio EPA.....614-644-3469

*Office of Compliance Assistance & Pollution*

*Prevention [www.epa.state.oh.us/ocapp](http://www.epa.state.oh.us/ocapp)*

## SOIL AND WATER TESTING:

Diagnosis of whether there is too little or too much of analyzed nutrient in soil or water sample. Recommendations for proper fertilizer application for property to prevent nutrient loading into surface and ground water.

Cuyahoga County Water Quality Testing Lab

.....216-443-8201

## SLAG RUNOFF:

Residue or other byproducts from industrial businesses released into the water or onto land near a facility, or effects on the water, such as coatings, or slicks occurring near a facility.

Ohio EPA..... 800-686-6330

*Division of Surface Water*

Ohio EPA - 24 Hour Hotline..... 800-282-9378

*Division of Emergency & Remedial Response*

## SLOPE INSTABILITY AND SOIL EROSION PROBLEMS FROM NON-POINT SOURCES:

For mass soil slumping or wearing away of soil from banks of waterways with no apparent or obvious cause.

Community Engineer ..... Local City Hall

Soil & Water Conservation District.... 216-524-6580

## SOIL EROSION FROM CONSTRUCTION SITES:

The wearing away of soil from land surface & banks of waterways due to increased water runoff associated with construction & development and removal of ground vegetation.

Community Engineer ..... Local City Hall

Soil & Water Conservation District.... 216-524-6580

## STREAM BANK INSTABILITY:

Information & technical assistance in the reinforcement of stream banks eroded due to lack of vegetation or increased water quantity.

Community Engineer ..... Local City Hall

Soil & Water Conservation District.... 216-524-6580

## STREAM CHANNEL OR WETLANDS:

The changing of the natural path of a waterway by damming, digging, filling or the alteration, reconstruction or destruction of wetlands.

US Army Corps of Engineers .....716-879-4329

*Regional Office, Buffalo, NY*

Soil & Water Conservation District....216-524-6580

## WATER POLLUTION:

Coatings or slicks on the surface of bodies of water or the presence of odd odors or colors.

City of Cleveland .....216-664-2750

*Division of Water Pollution Control*

Ohio EPA.....800-686-6330

*Division of Surface Water*

Ohio EPA -24 Hour Hotline..... 800-282-9378

*Division of Emergency & Remedial Response*

## STORM WATER CONTROL ASSISTANCE:

Practices & solutions to problems associated with excessive storm water, such as ponding, or stagnant water on property or flooding from storm sewers.

See Ohio EPA's storm water program at

[www.epa.state.oh.us/dsw/storm/index.html](http://www.epa.state.oh.us/dsw/storm/index.html)

For new requirements that can improve the way storm water issues are handled in your community.

Model ordinances are available that can be utilized to improve storm water management for new development and redevelopment at NOACA's regional storm water webpage: [www.noaca.org/reglmodord.html](http://www.noaca.org/reglmodord.html).

Community Engineer ..... Local City Hall

Soil & Water Conservation District....216-524-6580

## COMPLAINT PROCEDURES

*as implemented by Cuyahoga SWCD*

**Dedicated citizens like you can help be the first line of defense against soil and water pollution in Cuyahoga County. If you witness questionable actions, please call the appropriate number in this brochure and if applicable, follow the complaint procedures below.**

**Thank you!**

### Recommended for Home and/or Property owners:

1. Document bad actions
2. Record concerns, places, contacts, etc. (take photographs if possible)
3. Contact responsible parties by phone, email or mail (consider sending certified mail; requires signature of recipient)
4. Document all calls, paraphrase conversations.
5. Follow up to see if actions have been taken.
6. Make additional contact if necessary.



[www.cuyahogawcd.org](http://www.cuyahogawcd.org)