Cuyahoga County
Storm Water Environmental & Emergency Contacts

Remember:
Only rain down the storm drain!

This brochure assists cities with implementation of storm water management plans.

COMPLIANCE ASSISTANCE:
(environmental regulation)
Ohio EPA ...............................614-644-3469
Compliance Assistance & Pollution Prevention
www.epa.state.oh.us\ocapp

DAM SAFETY:
Dam obstruction by objects such as fallen trees, structural damage or leakage. This applies to a dam only if it stores 50 acre-feet of water or the dam height is 25 feet or more. Otherwise contact your municipal engineer.

Ohio Dept. of Natural Resources...............614-265-6731
Div. of Dam Safety 24-Hr Hotline...............614-799-9538

DRINKING WATER CONCERNS & QUESTIONS:
Foul odors, tastes, discoloration or suspended solids in the tap water from your home.

Board of Health .............................216-201-2000
City of Cleveland ............................216-664-3160
Division of Water, Hydraulics Department
Ohio EPA, NE District Office.................330-963-1173

EMERGENCIES & EMERGENCY PLANNING:
Hazardous chemical incident, terrorist attack, evacuation procedures, tornadoes, floods, mass casualty coordination, family preparedness.

County Emergency Management.............216-443-5700

EMERGENCY WATERSHED PROTECTION PROGRAM:
Emergency measures including purchasing of flood plain easements, run-off retardation and soil erosion prevention to relieve hazards.
www.nrcs.usda.gov/programs/ewp
Natural Resources Conservation Services
Cleveland Field Office......................216-524-6580, ext 11

FISH KILLS:
A strong decaying odor or dead animals & fish afloat on the shoreline or stream banks.

Ohio Dept. Natural Resources .............330-644-2293
Division of Wildlife
Ohio EPA –24 Hour Hotline.................800-282-9378
Division of Emergency & Remedial Response

FLOOD INSURANCE:
Flood plain maps, insurance rate maps, areas of risk.

Federal Emergency Management Agency
Region 5 Office ..............................312-408-5500
FEMA Map Assistance Center ...............877-336-2627
www.fema.gov/plan/prevent/fhm/fmc_main.shtm
Soil & Water Conservation District ......216-524-6580

REPORTING OF SPILLS & EMERGENCIES:
Local Fire Department ........................911
Ohio EPA –24 Hour Hotline..................800-282-9378
Division of Emergency & Remedial Response
Emergency Communication System
(Industrial or Trucking Spills)..................216-771-1365

Coastguard National Response Center
24-Hr. Hotline .......................800-424-8802
(Offshore Oil and/or Chemical Spills)

HAZARDOUS WASTE PROPER DISPOSAL:
Clean Harbors Env. Services .......216-429-2401
Hazardous Waste Disposal
Cuyahoga Solid Waste District ...216-443-3749

RECYCLING:
Cuyahoga Solid Waste District ...216-443-3749
HAZARDOUS OR UNSAFE MATERIALS:
Any material that poses a threat to human health and/or the environment.

GENERAL INFORMATION:
Hazards Information Line
800-467-4922

US Consumer Products Safety Commission
800-638-2772

888-327-4236

US Coastguard
800-368-5647

US Food & Drug Admin.
888-463-6332

Ohio Department of Health
614-466-0061

Asbestos and Radon

Ohio Department of Health
614-466-1450

Lead
877-NOT-LEAD

Ohio Dept of Health website:
www.odh.state.oh.us

ILLEGAL DUMPING:
Dumping of chemicals, or refuse into storm drains or water bodies.

Service Department
Local City Hall
216-201-2000

Ohio EPA – 24 Hour Hotline
800-282-9378

Division of Water Pollution Control

Ohio Department of Natural Resources
614-265-6453

The Nature Conservancy OH Chapter
614-717-2770

PESTICIDES:
Information on product recognition & management, safety information, health & environmental effects, clean-up and disposal procedures.

Natl. Pesticides Info. Center
800-858-7378

Solid Waste District
216-443-3749

Division of Emergency & Remedial Response
800-282-9378

Ohio EPA – 24 Hour Hotline
800-424-9346

Pesticides and RCRA Superfund Hotline

POLLUTION PREVENTION:
Including water rate reduction, green chemicals, green building, household waste and recycling.

Ohio EPA
614-644-3469

Office of Compliance Assistance & Pollution Prevention
www.epa.state.oh.us/ocapp

Soil and Water Testing:
Diagnosis of whether there is too little or too much of analyzed nutrient in soil or water sample. Recommendations for proper fertilizer application for property to prevent nutrient loading into surface and ground water.

Cuyahoga County Water Quality Testing Lab
216-443-8201

SLAG RUNOFF:
Residue or other byproducts from industrial businesses released into the water or onto land near a facility, or effects on the water, such as coatings, or slicks occurring near a facility.

Ohio EPA
800-686-6330

Division of Surface Water
800-282-9378

Division of Emergency & Remedial Response

STREAM BANK STABILITY:
Information & technical assistance in the reinforcement of stream banks eroded due to lack of vegetation or increased water quantity.

Community Engineer
Local City Hall
216-524-6580

Soil & Water Conservation District
216-524-6580

STREAM CHANNEL OR WETLANDS:
The changing of the natural path of a waterway by damming, digging, filling or the alteration, reconstruction or destruction of wetlands.

US Army Corps of Engineers
716-879-4329

Regional Office, Buffalo, NY

Soil & Water Conservation District
216-524-6580

WATER POLLUTION:
Coatings or slicks on the surface of bodies of water or the presence of odd odors or colors.

City of Cleveland
216-664-2750

Division of Water Pollution Control

Ohio EPA
800-686-6330

Division of Surface Water

Ohio EPA – 24 Hour Hotline
800-282-9378

Division of Emergency & Remedial Response

STORM WATER CONTROL ASSISTANCE:
Practices & solutions to problems associated with excessive storm water, such as ponding, or stagnant water on property or flooding from storm sewers.

See Ohio EPA’s storm water program at www.epa.state.oh.us/dsw/storm/index.html

For new requirements that can improve the way storm water issues are handled in your community.

Model ordinances are available that can be utilized to improve storm water management for new development and redevelopment at NOACA’s regional storm water webpage:
www.noaca.org/reglmodord.html

COMMUNITY ENGINEER:

Recommended for Home and/or Property owners:

1. Document bad actions
2. Record concerns, places, contacts, etc. (take photographs if possible)
3. Contact responsible parties by phone, email or mail (consider sending certified mail; requires signature of recipient)
5. Follow up to see if actions have been taken.
6. Make additional contact if necessary.

www.cuyahogaswcd.org

COMPLAINT PROCEDURES
as implemented by Cuyahoga SWCD

Dedicated citizens like you can help be the first line of defense against soil and water pollution in Cuyahoga County. If you witness questionable actions, please call the appropriate number in this brochure and if applicable, follow the complaint procedures below. Thank you!